

Tom & Kim Muschalek

, New Braunfels TX, 78132

April 25, 1999

Innovations in Home Theater
620 W. Sunset
San Antonio, TX 78216

Dear Oli,

We just wanted to let you know how much we are enjoying our new home's theater, structured wiring and distributed music systems and how much we appreciate you and your crew's fine work. Every thing works great and we are confident we have built in the infrastructure we will need to keep our home well ahead of our information and comfort/entertainment requirements for the foreseeable future. From the outset, you provided good advice, scheduling and service. You, Chris and your team did an outstanding job of working with us to get us where we wanted to go, even when we weren't sure where that might be. At every stage your estimates and advice were right on the mark. The work was professional and the Innovations crew were by far the easiest bunch on the job to get along with. We especially appreciate Chris' expertise and cheerful willingness to help when the phone/alarm interface was having trouble (even though the problem wasn't on your system).

Overall, building a home was a giant headache, but you guys were one facet we never had to worry about. Thanks. We look forward to working with you again.

Sincerely,



Tom & Kim Muschalek
Happy Customers